Impacts of COVID-19

Frequently Asked Questions

The Market Enforcement Branch (MEB) has received a number of calls during the COVID-19 crisis. See below for frequently asked questions and answers:

Q: Is MEB still operating during the current COVID-19 emergency?
A: Yes, MEB is operating during the COVID-19 emergency. MEB staff are available to respond to phone and email inquiries Monday through Friday, 7:30 a.m. to 4:30 p.m. MEB can be reached at (916) 900-5016.

Q: Is MEB still accepting new license applications?
A: Yes, MEB is still accepting new license applications. License applications can be found by clicking here. All completed applications must be mailed to:

CDFA-MEB
1220 N Street
Sacramento, CA 95814

Be advised MEB currently does not have a public counter to accept license applications in person due to the COVID-19 advisory.

Q: Is MEB still processing license renewals?
A: Yes, MEB is still processing license renewals as they are received. License renewals can be completed online via credit card by clicking here or can be mailed to:

CDFA-MEB
1220 N Street
Sacramento, CA 95814

Q: Is MEB still accepting grower/licensee complaints?
A: Yes, MEB is still accepting and processing complaints.

A complaint may be filed against licensed dealers, brokers, commission merchants, processors, cash buyers or those who are subject to licensing under the Produce Dealers Act and/or the
Processors Law. Complaint forms are available by clicking here. The most common complaints are for failure to pay and failure to account properly. For more information on the MEB complaint process click here.

Q: Is MEB issuing any kind of driving waiver for those still working in the produce industry?

A: No, MEB does not have the authority to issue driving waivers for those who are still working in the industry.