



DIVISION OF MARKETING SERVICES
MARKET ENFORCEMENT BRANCH

Impacts of COVID-19

Frequently Asked Questions

The Market Enforcement Branch (MEB) has received a number of calls during the COVID-19 crisis. See below for frequently asked questions and answers:

Q: Is MEB still operating during the current COVID-19 emergency?

A: Yes, MEB is operating during the COVID-19 emergency. MEB staff are available to respond to phone and email inquiries Monday through Friday, 7:30 a.m. to 4:30 p.m. MEB can be reached at (916) 900-5016.

Q: Is MEB still accepting new license applications?

A: Yes, MEB is still accepting new license applications. License applications can be found by clicking [here](#). All completed applications must be mailed to:

CDFA-MEB
1220 N Street
Sacramento, CA 95814

Be advised MEB currently does not have a public counter to accept license applications in person due to the COVID-19 advisory.

Q: Is MEB still processing license renewals?

A: Yes, MEB is still processing license renewals as they are received. License renewals can be completed online via credit card by clicking [here](#) or can be mailed to:

CDFA-MEB
1220 N Street
Sacramento, CA 95814

Q: Is MEB still accepting grower/licensee complaints?

A: Yes, MEB is still accepting and processing complaints.

A complaint may be filed against licensed dealers, brokers, commission merchants, processors, cash buyers or those who are subject to licensing under the Produce Dealers Act and/or the

Processors Law. Complaint forms are available by clicking [here](#). The most common complaints are for failure to pay and failure to account properly. For more information on the MEB complaint process click [here](#).

Q: Is MEB issuing any kind of driving waiver for those still working in the produce industry?

A: No, MEB does not have the authority to issue driving waivers for those who are still working in the industry.