

**Division of Measurement Standards
Department of Food and Agriculture**

**FIELD REFERENCE MANUAL
2014**

**California Code of Regulation
Title 4, Division 9**

**Chapter 5
Billing for Utility Services**

Section 4090. Billing for Utility Service



**CALIFORNIA DEPARTMENT OF FOOD AND AGRICULTURE
DIVISION OF MEASUREMENT STANDARDS**

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NOTE: Language in Handbook 44 that is not adopted is annotated “[NOT ADOPTED]” in this document.

NOTE: Requirements are different than, or in addition to, the requirements of Handbook 44 are included in the appropriate section this document. They are shaded, bordered, and numbered in the 4002 series to differentiate them from the Handbook 44 requirements.

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Chapter 5. Billing for Utility Services

4090. Billing for Utility Service.

Application. This section applies to operators who provide utility service(s) to customers through commercial weighing or measuring devices.

Definition. Utility service, for the purpose of this section, means gas, water and electric service or any combination thereof.

Invoices. The operator of a utility service system shall provide each customer with an invoice for each billing period. The invoice shall clearly and separately show the following for each of the utility services provided:

- (a) The opening and closing meter readings and the dates of those readings.
- (b) The identification of all rates and quantities attributable to each block in the applicable rate structure.
- (c) The total charge for the billing period.

Records. The operator of a metered utility service system shall retain records of all pertinent rate schedules, and individual customer billings for a period of at least 12 months. Such records shall be made available at reasonable times for inspection and copying by the customer and county sealer.

NOTE: Authority: Section 12027, Business and Professions Code. Reference: Sections 12024, 12024.1 and 12024.2, Business and Professions Code.

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