Chapter 5
Billing for Utility Services
Section 4090.
DISCLAIMER

This document represents the Division of Measurement Standards' field manual for enforcing regulations pertaining to weights and measures in California. This field manual is not to be considered as the official Code of Regulations, as published by Barclays Law Publishers.

To find the latest online version of the California Code of Regulations (CCR) Title 4, Division 9, visit the California Office of Administration Law (OAL) at:

http://ccr.oal.ca.gov/linkedslice/default.asp?SP=CCR-1000&Action=Welcome

The CCR may also be accessed at http://oal.ca.gov/ by selecting the link Titled "California Code of Regulations" under the list of "Sponsored Links" in the left column on the OAL Home page.

For information concerning the contents of this document, please contact the Division of Measurement Standards by e-mail at dms@cdfa.ca.gov.
Chapter 5. Billing for Utility Services


Application. This section applies to operators who provide utility service(s) to customers through commercial weighing or measuring devices.

Definition. Utility service, for the purpose of this section, means gas, water and electric service or any combination thereof.

Invoices. The operator of a utility service system shall provide each customer with an invoice for each billing period. The invoice shall clearly and separately show the following for each of the utility services provided:

(a) The opening and closing meter readings and the dates of those readings.

(b) The identification of all rates and quantities attributable to each block in the applicable rate structure.

(c) The total charge for the billing period.

Records. The operator of a metered utility service system shall retain records of all pertinent rate schedules, and individual customer billings for a period of at least 12 months. Such records shall be made available at reasonable times for inspection and copying by the customer and county sealer.
