



CALIFORNIA DEPARTMENT OF
FOOD & AGRICULTURE

Karen Ross, Secretary

July 16, 2012

DMS NOTICE
D-12-03
DISCARD: RETAIN

TO: WEIGHTS AND MEASURES OFFICIALS

SUBJECT: Registered Service Agents – Online Examination

The Division of Measurement Standards (DMS) is pleased to announce that an online examination is now available for Registered Service Agents (RSA). Links to the exam can be found on the DMS Home Page under Quick Links <http://www.cdfa.ca.gov/dms/> or on the Registered Service Agency Page in the Business Tab or under More Resources <http://www.cdfa.ca.gov/dms/programs/rsa/rsa.html>.

DMS developed the RSA online examination as a supplementary means to license persons installing and/or repairing commercial weighing and measuring devices. It is not intended to replace the current method of licensure. A survey sent out earlier this year indicated that this would be a convenient time-saving tool for industry. However, service agencies also indicated strong support for county sealers to continue administering the exam, and many respondents specifically noted the value they place on personal contact with local officials with whom they conduct business.

Similarities and differences of the RSA online examination includes the following: The fee remains \$35 and can be paid by credit card; applicants must enter their driver's license number as means of identification and their RSA license number if already licensed; the test is still 25 multiple choice questions regarding the legal requirements for RSA's under the Business and Professions Code; the time limit is two hours; persons passing the test will be able to download or print their license immediately; and, persons failing may apply again immediately but are prompted to utilize the study guide and watch the video available on the DMS website. Licenses issued online will begin with the number 30,000 so they do not conflict with any hard copy licenses at county offices.

If you have any questions or comments regarding the new site, please contact Kevin Batchelor at (916) 229-3000 or via e-mail at Kevin.batchelor@cdfa.ca.gov.

Sincerely,

Kristin J. Macey
Director

cc: Edmund Williams, CDFA County/State Liaison

