



CALIFORNIA DEPARTMENT OF
FOOD & AGRICULTURE

A. G. Kawamura, Secretary

DMS NOTICE
D – 08 – 7

November 6, 2008

Discard: 11/7/2009

TO WEIGHTS AND MEASURES OFFICIALS

SUBJECT: Pitney Bowes Correspondence

Pitney Bowes sent the attached correspondence to the Division in response to counties reporting unapproved scales and software found at shipping centers in California.

We encourage all officials to confirm that previously unapproved Pitney Bowes equipment has been replaced.

Please contact Ron Flores at (916) 229-3045, rflores@cdfa.ca.gov, if you have questions or comments.

Sincerely,

Edmund E. Williams
Director

Enclosure

cc: DMS Device Investigators
Kevin Masuhara, Director, County/State Liaison

Jeffery B. Marshall
Pitney Bowes Inc.,
MSC 45.1 WHQ
One Elmcroft Road
Stamford, CT
06926-0700
T: 203 351-6420
F: 203-546-4140
Jeff.marshall@pb.com
www.pb.com

October 14, 2008

Ken Lake, Program Supervisor
California Division of Measurement Standards
Measurement Compliance Program
6790 Florin Perkins Road, Suite 100
Sacramento, CA 95828-1812

Re: Pitney Bowes Inc. Compliance Update

Dear Mr. Lake,

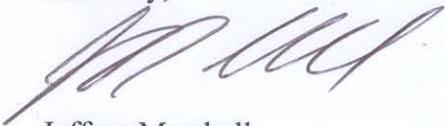
This will be Pitney Bowes Inc. (PBI)'s final update letter on its efforts towards providing California Division of Measurement Standards (DMS) approved scales for customers that utilize a PBI scale for a "commercial purpose," as defined by Cal. Bus. & Prof. Code § 12500(e).

PBI is pleased to inform you that it has completed the replacement of non-approved scales for those customers we identified as using PBI scales for a commercial purpose. We should note that there were a couple of customers who did not respond to our repeated efforts to communicate with them on this issue. We stand ready, however, to replace their scales at no charge and at any time should they respond to our communications.

We also have implemented, and are continuing to implement, training measures to keep our employees educated about the requirements of California law.

If you should have any questions or require additional information, please do not hesitate to contact me.

Sincerely,



Jeffery Marshall
Vice President, Customer Marketing

cc: Ms. Carmen Kern, City and County of San Francisco
Mr. Gary Castro, California Division of Measurement Standards

RCVD OCT 15 2008