



*Extracts from the*  
**CALIFORNIA CODE OF REGULATIONS**  
**TITLE 4, DIVISION 9**

**WEIGHTS AND MEASURES FIELD REFERENCE MANUAL (2022)**

**Chapter 5**  
**Billing for Utility Services**  
**Section 4090.**



**CALIFORNIA DEPARTMENT OF FOOD AND AGRICULTURE**  
**DIVISION OF MEASUREMENT STANDARDS**

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## Chapter 5. Billing for Utility Services

### 090. Billing for Utility Service.

**Application.** This section applies to operators who provide utility service(s) to customers through commercial weighing or measuring devices.

**Definition.** Utility service, for the purpose of this section, means gas, water and electric service or any combination thereof.

**Invoices.** The operator of a utility service system shall provide each customer with an invoice for each billing period. The invoice shall clearly and separately show the following for each of the utility services provided:

- (a) The opening and closing meter readings and the dates of those readings.
- (b) The identification of all rates and quantities attributable to each block in the applicable rate structure.
- (c) The total charge for the billing period.

**Records.** The operator of a metered utility service system shall retain records of all pertinent rate schedules, and individual customer billings for a period of at least 12 months. Such records shall be made available at reasonable times for inspection and copying by the customer and county sealer.

NOTE: Authority: Section 12027, Business and Professions Code. Reference: Sections 12024, 12024.1 and 12024.2, Business and Professions Code.

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