

CALIFORNIA DEPARTMENT OF FOOD & AGRICULTURE Karen Ross, Secretary

November 28, 2018

F2018-09

TO: All Fair CEO's

SUBJECT: 2019 Youth for the Quality Care of Animals Program Implementation

Beginning January 1, 2019, the Fairs and Exposition Branch (F&E) will require all California Fairs (County, Citrus & District Agricultural Associations) junior livestock (large and small animal) exhibitors to annually participate in the Youth for the Quality Care of Animals (YQCA) program either online or in an instructor led program. For more information on the YQCA program, please visit <u>www.yqca.org.</u>

If your fair currently has a quality assurance program, please submit it for approval to Jay Carlson. Please reference circular letter F2018-05 for how to confirm and validate a local youth quality assurance program before adoption and implementation.

YQCA hosts an online program for all youth ages with nominal fees. Organizations can explore payment options available through the attached YQCA pdf. There are also options to obtain certification to become a certified instructor.

For additional information, please reference the five attached information documents on the YQCA program and instructor led training.

If you have any questions or need additional information regarding the YQCA online program, please email <u>help@yqca.com</u>. For any other questions, please direct them to <u>info@yqca.com</u>, or Jay Carlson at (916) 263-3109 or <u>JCarlson@calexpo.com</u>.

Sincerely,

John Quiroz, Branch Chief Fairs & Exposition Branch

Enclosures

cc: Seth Derner, YQCA Jennifer Hawkins, YQCA



State of California

Edmund G. Brown Jr., Governor

YOUTH FOR OUALITY CARE & ANIMALS Food Safety - Animal Well Being - Character

Getting Your YQCA Instructor-Led Training Certification

CREATING AN ACCOUNT

Creating An Account

Go to https://yqca.learngrow.io 4-H Online Gign In

If you have an Active account in 4-H Online, select to Sign in with 4HOnline.

Will be prompted so select a state, then enter the Login information for your 4-H Online account.

After successfully logging in, you will be given a list of Active family members. Select a family member and start the account creation process.

FFA & Independent Sign In

For FFA members and those who do not have an active 4-H Online account



Creating An Account -4-H Online



Login with 4-H Credentials

Select a Family Member

Member's status must be active. If you're not sure of the member's status, log in to 4 H Online to few the status on the member screen. To check the progress of member activation in 4 H Online, contact your county 4 H office.

3



Sign in with 4-H Online - Enter a Username

After creating your account, you will still be able to login with your 4-H Online credentials. The username will be used if you decide to disconnect your account from 4-H Online.

| You're almost done | Please enter a username for your account. |
|--|---|
| Usemanne | Your uterraine can contain letters or norther and mail be beforen 6 and 32 characters. |
| (1) I am 13 years of age above minor; I underst | or older; and/or (2) the parent/guardian of the and and agree to the Terms of Use |
| | |

Creating An Account -FFA & Independent

Enter information for the individual whose name will appear on the certificate

A parent or guardian must create the account (in the child's name) for a member that is 12 or younger

Email entered for member that is 12 or younger, must be that of a parent or guardian

| Create Account | | |
|---|--|--|
| Enter your account information. All fields are required. | | |
| First Name | Last Name | |
| | | |
| Email (parent/quardian email if this account is for a youth 12 or younger) | Confirm Erneil | |
| | | |
| | | |
| Username | | |
| | Your ssemame can contain letters an numbers and must be between 6 and 32 characters. | |
| Passward | | |
| | A password must be eight characters or longer, contain at least one number, and contain either a capital letter or a special character. | |
| Confirm Password | | |
| | | |
| | | |
| State | County | |
| | Select a state first * | |
| | | |
| Date of Birth | Gender | |
| | I am v | |
| Residence | Ethnicity | |
| * | I am * | |
| Dare | | |
| | | |
| American Indian / Alaskan Native Acian | | |
| Black / African American | | |
| Native Hawaiian / Pacific Islander | unexist an the races that apply to you. If your ethnicity is "Non-Hispanic", you must select all least one option. | |
| White | | |
| Balance of Other Combinations | | |
| Prefer Not To State | | |
| | | |
| (1) Lam 15 years of age or older; and/or (2) the parent/guardian of the above n | ninor; I understand and agree to the Terms of Use | |
| | | |
| Courts | Assessed | |
| Create Account | | |
| | | |

Creating An Account -FFA & Independent



For members 12 or younger

| | Parent/Guardian Consent |
|--|---|
| | I hereby declare that I am the parent or legal guardian of the minor named on this account. I certify that I have read, understand and will comply with all Terms of Use and ensure that all minors under my care understand and will comply with all Terms of Use. I understand the below identified laws will be followed to protect my child's information that will be collected as part of |
| Youth for the Quality Care of Animals | the account creation process: Children's Online Privacy Protection Act (COPPA) – COPPA applies to commercial companies and limits their ability to collect personal information from oblightne under 31 |
| This email serves as confirmation that a new LearnGrow account has been created. You can revoke | I agree to the terms stated above and give permission for the minor named Member Full Name |
| consent for this account any time by emailing help@learngrow.io. | |
| Notes of Editetion, Use and Discission of Year Child's Personal Information | Parent/Guardian Full Name |
| | lagree |
| Data Sharing | Continue |
| Data Sharing Consent | |
| I give permission for LearnGrow and the Organization associated with this account to share Personally identifying information including but not limited to First Name and Last Name to third parties for the purpose of verifying course certification. | |
| Nember Full Name | |
| Parent/Guardian Full Name | |
| 🖾 Lagree | |
| Continue | |

Parental

NAVIGATING THE ACCOUNT

Navigating The Account

Home screen for member

To start a course, click one of the course listed

- Be sure the select Instructor-Led Training
- Read the description of the course carefully to make sure the individual associated with the account meets the requirements

| | | - | | Completed | View. |
|--|------------------------|---|-----------------------|---|----------------------|
| Course Age 08: Junior | | Course Age 09: Junior | | Course Age 10: Junior | |
| To qualify for this course, you m turned 8 in the previous calend | iust have lar year. | To qualify for this course, you m turned 9 in the previous calenda | ust have Ir year. | To qualify for this course, you mit turned 10 in the previous calend | ist have ar year. |
| Web-Based Training | \$12.00 | Web-Based Training | \$12.00 | Web-Based Training | \$12.0 |
| Instructor-Led Training | \$3.00 | Instructor-Led Training | \$3.00 | Instructor-Led Training | \$3.0 |
| | | | Registered | | Register |
| | 1 | | | | |
| ourse Age 11: Junior | | Course Age 12: Intermediate | | Course Age 13: Intermediate | |
| lourse ige 11: Junior o qualify for this course, you m urned 11 in the previous calenc | rust have far year. | Course Age 12: Intermediate To qualify for this course, you m turned 12 in the previous calend | ust have far year. | Course Age 13: Intermediate To qualify for this course, you m turned 13 in the previous calend | ist have ar year. |

Navigating The Account -Menu

Account Menu

• Upper right of every screen after logging in

My Account Screen

- Shows individual's information
- If account is not linked to 4-H Online, password can be changed here

| | | | L ~ |
|---|---|------------|------------|
| (| 8 | My Account | |
| | € | Log out | |

| Back to Gourse List | | | |
|---------------------|-----------------|--|--|
| My Account | | | |
| Login Info | | | |
| UserName | demoyouth | | |
| Password | end end | | |
| Personal Info | | | |
| First Name | Demo | | |
| Last Name | Youth | | |
| Email | demo@nomail.com | | |
| Demographic Info | | | |

all the Co

| Date of Birth | 2/22/2002 |
|---------------|--------------------------------------|
| Gender | Female |
| Ethnicity | Non-Hispanic |
| Race | White |
| Residence | Town under 10,000 and rural non-farm |

Navigating The Account - Help

Help

Lower right of every screen after logging in

Getting Help

• After clicking 'Help', user will be presented with a screen to send a message



| | Leave us a message | |
|-------------|------------------------------|--|
| Your name | | |
| Demo | | |
| Email addre | ss* | |
| demo@no | omail.com | |
| How can we | help you?" | |
| | | |
| | | |
| Attachment | S | |
| Attachment | s Ø Add file or drop here | |

PURCHASING A COURSE

Purchasing A Course

1

- 1. Gelect a course
- 2. Select the state, select the training and purchase the course
- 3. Pay for the course



Purchasing A Course and Taking Pre-Course Survey 4

- 4. Finalizing payment
- 5. Viewing the receipt
- 6. After purchasing a course, an email will be sent inviting users to take a pre-course survey.

| ack To Course | | | | |
|----------------|------------------------------|---------------------------------------|--|--------------------|
| - | Select payment n | nethod | | |
| | | | | |
| ourse | Age 11: Junior | | | |
| nount | \$3.00 | | | |
| pe | Instructor-Led Training | | | |
| pply a coupon | code if you have one | | | |
| supon Code | | Apply | | |
| elect from one | e of your existing credit ca | ards or add a new one. | | |
| Add Credit Car | rd | | | |
| e visa | Demo Parent | 4xxx-xxxx-xxxx-4444 | | |
| | Purchase Cours | ie | | |
| | | Back to Course List | | |
| | | 5 | Course | 5 |
| | | Age 13: Int To qualify for this of | termediate course, you must have turned 13 in the previous calendar year. | Status: Registered |
| | | When | Jun 30 2017, 10:15 AM - 11:45 AM | |
| | | Where | Hill Country Library 22 Main St., Austin, TX | |
| | | Contact | Test Instructor james patrick youngblood@gmail.com 555-555-5555 | |
| | | Message | Bring your number 2 Pencils. | |

v Registration Details

COMPLETING CERTIFICATION

Printing A Certificate and Taking Post-Course Survey

← Back to Course List
 Course
 Age 14: Intermediate
 To qualify for this course, you must have turned 14 in the previous calendar year.
 Print Certificate
 Take Survey
 Animal Well Being

Once the training is complete, the trainer will mark attendees as complete and they will be given access to their certificate.

At that time, return to course menu screen to print certificate after all guizzes have been passed or access certificate number from email

Certificate can download as a PDF to save locally and/or send electronically. To print PDF, click on printer icon and send to local printer.

Upon completion of course, click "Take Gurvey" to access post-course survey



YOUTH FOR OUALITY CARE & ANIMALS Food Safety - Animal Well Being - Character

Getting Your YQCA Web-Based Certification

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FFA & Independent Sign In

For FFA members and those who do not have an active 4-H Online account



Creating An Account – 4-H Online

4

| Log | jin with 4-H Creder | ntials |
|----------|---------------------------------|--------|
| | 4.*H | |
| | Login Forget your password? | |
| Email | demo@email.com | |
| Password | | |
| Role | 4-H Family | • |
| | Sign in | |

Select a Family Member

Member's status must be active. If you're not sure of the member's status, log in to 4 H Online to few the status on the member screen. To check the progress of member activation in 4 H Online, contact your county 4 H office.

3

Enter a Username

After creating your account, you can still log in with your 4 H Online credentials. The username will be used if you decide to disconnect your account from 4 H Online.

| Tente antiert a | one! Please enter a username for your account. |
|---|--|
| Usernome | Your userswhe can contain letters or sumber and much be between 6 and 32 characters. |
| (1) I am 13 years of above minor; I und | age or older: and/or (2) the parent/guardian of the irstand and agree to the Terms of Use |
| | |

Creating An Account -FFA & Independent

Enter information for the individual whose name will appear on the certificate

A parent or guardian must create the account (in the child's name) for a member that is 12 or younger

Email entered for member that is 12 or younger, must be that of a parent or guardian

| Create Account | | |
|--|---|--|
| Enter your account information. All fields are required. First Name | Last Name | |
| Email (parent/guardian email if this account is for a youth 12 or younger) | Confirm Email | |
| Username | Your asemame can contain letters ar numbers and must be between 6 and 32 characters. | |
| Password Confirm Password | A persivent must be eight characters en longer, contain at least one number, and cantain either a capital letter or a special character. | |
| | | |
| State | County Select a state first * | |
| Date of Birth | 0 on der | |
| | I am * | |
| Residence | Ethnicity | |
| * | I am v | |
| Race American Indian / Alaskan Native Acian Black / African American Native Hewaiian / Pacific Islander White Billiance of Other Combinations Billiance of Other Combinations | Check of the saces that apply to you. If your ethnicity is 'Wary Hispanic', you must select at least one sprion. | |
| $\hfill \ensuremath{\mid}$ (1) Lam 13 years of age or older; and/or (2) the parent/guardian of the above n | ninor; I understand and agree to the Terms of Use | |
| Create Account | | |

Creating An Account -FFA & Independent

For members 12 or younger

| | Parent/Guardian Consent |
|--|---|
| | I hereby declare that I am the parent or legal guardian of the minor named on this account. I certify that I have reed, understand and will comply with all Terms of Use and ensure that all minors under my care understand and will comply with all Terms of Use. I understand the below identified laws will be followed to protect my child's information that will be collected as part of |
| Youth for the Quality Care of Animals | the account creation process: Children's Online Privacy Protection Act (COPPA) – COPPA applies to commercial companies and limits their ability to collect personal information from oblightne under 31 |
| This email serves as confirmation that a new LearnGrow account has been created. You can revoke | I agree to the terms stated above and give permission for the minor named Member Full Name |
| consent for this account any time by emailing help@learngrow.io. | |
| Notes of Collection, Use and Disclosure of Your Child's Personal Information | Parent/Guardian Full Name |
| | lagree |
| Data Sharing | Continue |
| Data Sharing Consent | |
| I give permission for LearnGrow and the Organization associated with this account to share Personally identifying information including but not limited to First Name and Last Name to third parties for the purpose of verifying course pertification. | |
| Nember Full Name | |
| Parent/Guardian Full Name | |
| 🖾 Lagree | |
| Continue | |

Parental

NAVIGATING THE ACCOUNT

Navigating The Account

Home screen for member

To start a course, click one of the course listed

- Be sure the select Web-Based Training
- Read the description of the course carefully to make sure the individual associated with the account meets the requirements

| Course Age 08: Junior | | Course Age 09: Junior | | Course Age 10: Junior | |
|--|----------------------|---|-----------------------|---|-----------------------------------|
| To qualify for this course, you must have turned 8 in the previous calendar year. | | To qualify for this course, you m turned 9 in the previous calend | iust have ar year. | To qualify for this course, you must have turned 10 in the previous calendar year. | |
| Web-Based Training | \$12.00 | Web-Based Training | \$12.00 | Web-Based Training | \$12.0 |
| nstructor-Led Training | \$3.00 | Instructor-Led Training | \$3.00 | Instructor-Led Training | \$3.0 |
| | | | | | |
| | | | Registered | | Register |
| ourse Age 11: Junior | | Course Age 12: Intermediate | Registered | Course Age 13: Intermediate | Register |
| Course Age 11: Junior To qualify for this course, you m urned 11 in the previous calend | ust have ar year. | Course Age 12: Intermediate To qualify for this course, you m turned 12 in the previous calend | Registered | Course Age 13: Intermediate To qualify for this course, you m turned 13 in the previous calend | Register ust have lar year. |

Navigating The Account -Menu

Account Menu

• Upper right of every screen after logging in

My Account Screen

- Shows individual's information
- If account is not linked to 4-H Online, password can be changed here

| | | 1 ~ |
|---|------------|------------|
| 8 | My Account | |
| € | Log out | |

| Back to Course List | | | | |
|---------------------|-----------------|--|--|--|
| My Account | | | | |
| Login Info | | | | |
| UserName | demoyouth | | | |
| Password | ******** | | | |
| Personal Info | | | | |
| First Name | Demo | | | |
| Last Name | Youth | | | |
| Email | demo@nomail.com | | | |
| Demographic In | fo | | | |

all the Co

| Date of Birth | 2/22/2002 |
|---------------|--------------------------------------|
| Gender | Female |
| Ethnicity | Non-Hispanic |
| Race | White |
| Residence | Town under 10,000 and rural non-farm |

Navigating The Account - Help

Help

Lower right of every screen after logging in

Getting Help

• After clicking 'Help', user will be presented with a screen to send a message

| | Leave us a message | |
|---------------|-----------------------|--|
| Your name | | |
| Demo | | |
| Email address | * | |
| demo@nom | ail.com | |
| How can we h | elp you?" | |
| | | |
| | | |
| | | |
| Attachments | | |
| Attachments | Add file or drop here | |

PURCHASING A COURSE

Purchasing A Course

- 1. Gelect a course
- 2. Purchase the course
- 3. Pay for the course

Purchasing A Course and Taking Pre-Course Survey 4

- 4. Finalizing payment
- 5. Viewing the receipt
- 6. After purchasing a course, an email will be sent inviting users to take a pre-course survey.

| Back To Course | | | |
|------------------------|-------------------------------|-------------------|--|
| S | elect payment me | thod | |
| | | | |
| Course | Age 08: Junior | | |
| Amount | \$12.00 | | |
| Туре | Web-Based Training | | |
| 1 | de Maria Barra en e | | |
| Apply a coupon o | ode if you have one | | |
| Coupon Code | | Apply | |
| Select from one | of your existing credit cards | s or add a new or | |
| Select from one | bi your existing creat cards | s or add a new or | 10. |
| Add Credit Card | 2 | | |
| Your Saved Credit Care | 20 | | |
| VISA | Demo Parent | 4xxx-xxxx-xxxx-4 | 444 |
| | | • 54 | ek To Course |
| | Purchase Course | | |
| | Purchase Course | | |
| | Purchase Course | A | \ge 08: J |
| | Purchase Course | A | ige 08: 3 To qualify for 8 |
| | Purchase Course | 5 | Age 08: J To quality for the Jourse Reg |
| | Purchase Course | 5 | Age 08: 3 To quality for th Course Reg Registered |
| | Purchase Course | 5 | Age 08: J To quality for the Course Reg Registered Involce |
| | Purchase Course | 5 | Age 08: J To quality for the Jourse Regi Registered Invoice Numbe |
| | Purchase Course | 5 | Age 08: J To quality for the Course Regi Registered Involce Numbe 2 |
| | Purchase Course | 5 | Age 08: J To quality for the lourse Regi Registered Involce Involce Numbe 2 Involce Status |
| | Purchase Course | 5 | Age 08: Jui To quality for this o Course Regist Registered Invoice Number 2 Invoice Status Paid |

\$12,00

\$12.00

\$0.00

COMPLETING CERTIFICATION

Completing A Course

Must pass 3 quizzes to get certified

- Animal Well-Being
- Food Safety
- Life Skills

Gelect a Knowledge Builder and Gkills to gain knowledge and test your skill

Status will show throughout to track
 progress

Back to Course

• Will return user to menu page to select another Knowledge Builder, Skills Lab or Quix

Printing A Certificate and Taking Post-Course Survey

♦ Back to Course List

 Course

 Age 14: Intermediate
 Status: Completed

 To qualify for this course, you must have turned 14 in the previous calendar year.
 View Registration Details

 Print Certificate
 Take Survey

 Animal Well Being
 View Registration Details

Return to course menu screen to print certificate after all guizzes have been passed or access certificate number from email

Certificate can download as a PDF to save locally and/or send electronically. To print PDF, click on printer icon and send to local printer.

Upon completion of course, click "Take Gurvey" to access post-course survey

Verifying YQCA Certifications

- 1. Go to https://yqca.learngrow.io/Cours e/CertificateInformation
- 2. Enter a certification number
 - Manually
 - Upload Excel spreadsheet using template

B

А

2 3 4 First Name Last Na

3. View output

| Enter Certificate Num | pers Manually | Upload an Excel Spreadsheet | | |
|-----------------------|---------------|--|--------------------|-----------------|
| | | Enter certificate numbers below to view the related information. Each certificate number should be entered on a separate line. Certificate Numbers 1234567895 1197045458 1644601602 View | | |
| Certificate Number | Course | | Certification Date | Expiration Date |
| 1234567895 | Invalid | | | |
| | Invalid | | | |
| 1197045458 | | | | |

Pertificate Informati

| Enter Certificate Numbers Manual | y Upload an Excel Spreadshee | ət | |
|----------------------------------|---|---|--|
| | Upload an Excel spreads which information should for a member's first name certificate number (optio a template has been crea Excel File | neet that specifies members and cer d be retrieved. The spreadsheet mus e, last name, birth date, state, count nal if you are a Manager), in that ord ited for you. | tificate numbers for t include columns y (optional), and the er. For convenience, Browse |
| | Upload | Downloa | d Template |
| ~ | | | |

| Status | Explanation |
|---|--|
| Valid | First name, last name, date of birth, state, county (optional) and certificate number (option) were entered correctly and certification is valid |
| No matching users found | Appears only when certification number is not entered. May mean one of the names is spelled incorrectly, birthdate or state is incorrect |
| No matching user found. All information except First Name matched at least one user. | Appears only when certification number is not entered. First name is spelled incorrectly, a nickname was used on the spreadsheet or certificate; something is incorrect about the first name |
| All information matched. User does not have a valid certification. | Certification number is likely not valid because it is expired. |
| The certificate number is valid, but these items do not match: First Name, Last Name, Date of Birth | Certificate number is valid, but likely belongs to someone else |
| The certificate number is valid, but these items do not match: Last Name | Certificate number is valid, but there is likely a typo in the last name |
| The certificate number is valid, but these items do not match: Date of Birth | Certificate number is valid and matches First Name and Last Name, but there is likely a typo in the birthdate |

YQCA Background Information Sheet

Version 09.24.18

How did YQCA get started?

The National Pork Board (NPB) program manager for the Youth PQA Plus program called a meeting in 2013 to discuss the feasibility and interest in a national, multi-species youth quality assurance (QA) program. Attending the meeting were representatives of other livestock organizations and state leaders from states where a statewide multi-species QA program has been approved by NPB as a Youth PQA Plus equivalent. The consensus among the 15 attendees was that the burden of each state and group maintaining a unique QA program was growing burdensome and that a collective, national effort would be worth investigating.

The next year, this same group conducted a series of three meetings to explore the feasibility of a national program that would replace Youth PQA Plus and the need for states to develop and maintain their own programs. The group gathered input from stakeholders and others to arrive a decision to move forward with fundraising efforts to initiate the launch of YQCA.

With initial funding secured, this informal task force established committees to determine program requirements, to establish evaluation priorities, to define the scope and sequence of the curriculum and to seek and secure additional funding for program sustainability. This work began in 2015 and was managed by Vivayic, a firm contracted to facilitate the development process and to build the elearning modules for the online program. This group made integration with 4HOnline a high priority and established an agreement with RegistrationMax, the developer of 4HOnline to build the platform to host and deliver YQCA to achieve this integration. YQCA was officially incorporated as a not-for profit in September 2016 and is currently seeking federal 501c(5) status.

Who established and reviewed the content and curriculum for YQCA?

The initial planning group of YQCA established a curriculum committee. The committee was comprised of state youth livestock extension specialists. This group established the overall curriculum framework and objectives for each module in the 14 years of YQCA programming. A weeklong content writing workshop was held in November 2015 with 12 state university extension specialists. The resulting content source documents were then sent out for a blind peer review with topic experts (animal wellbeing, food safety, and youth life skills). With final revisions made, these content source documents were used to create the storyboards for the online modules and the instructor-led workshop designed and developed by Vivayic. Drafts of the modules and instructor-led materials have been reviewed by YQCA committee members, experts from livestock organizations, and others. The first two years of online materials were launch in March of 2017 and 2018. The final two years will be launched in September of 2019 and 2020.

These same content source documents and online modules were utilized to create instructor-led training materials. In total, there are three sets of instructor-led training materials that will be rotated through by instructors annually.

Are livestock organizations involved and supportive of YQCA?

Livestock organizations have provided both financial support and technical expertise to the YQCA program. The National Pork Board plans to discontinue the Youth PQA Plus program after 2017 and provide ongoing support to YQCA. Beef Quality Assurance (BQA) program specialists have been involved in the development of the YQCA program and are ready to support state efforts to promote YQCA for youth producers. Representatives of sheep, dairy, and rabbit industries were involved in the planning and review of materials and plan to promote the use of YQCA to young producers as well. The National Pork Board, National Cattlemen's Beef Association and the American Sheep Industry Council contributed financially to the development costs for YQCA.

Who is the Current YQCA Board of Directors?

State Representatives

- •IA Mike Anderson
- •NE Rob Eirich
- •MO Marcia Shannon
- •WA Paul Kuber (Vice President)
- •WI Bernadette O'Rourke (Secretary)
- •OH Lizz Share
- •SD Heidi Carroll
- •NV Lindsay Chichester
- •CO Steve LeValley

Livestock Organizations

- •Chase DeCoite National Cattlemen's Beef Association
- Dinah Peebles National Pork Board (Treasurer)
- •Emily Stepp National Milk Producers Federation
- •Peter Orwick American Sheep Industry Association
- •Mike Avesing American Rabbit Breeders Association

Livestock Shows

•Erin Dorsey, National Western Livestock Show

University Livestock Specialists

• Jodi Sterle, Iowa State University (President)

This information sheet is provided as a resource. For additional questions, please email info@yqca.org.

YQCA Fees Information Sheet

Version 09.24.18

This information sheet is provided as a resource. For additional questions, please email **sales@yqca.org**.

Breakdown – where do they go?

The following is a breakdown of where the fees collected are distributed for utilization.

\$12.00 fee for online program

- \$0.36 = credit card fees (typically)
- \$5.00 = technical/user support, email and phone support, based in U.S.
- \$5.00 = online system hosting, maintenance, ongoing development, security and privacy assurance
- \$1.64 = stays with YQCA to invest in ongoing curriculum development and revision, program management, and promotion

\$3 fee for in-person

- \$0.09 = credit card fees (typically)
- \$1.50 = technical/user support, email and phone support, based in U.S.
- \$1.00 = online system hosting, maintenance, ongoing development, security and privacy assurance
- \$0.41 = stays with YQCA to invest in ongoing curriculum development and revision, program management, and promotion

Cancellations are allowed prior to youth beginning their web-based or instructor-led training courses.

How were these fees established?

The fee structure was established by the YQCA Board of Directors. As a not-for-profit established for the sole purpose of providing quality and effective youth quality assurance training, the fees are intended to cover the costs of offering the program. The YQCA Board projected two major costs: 1) the <u>initial cost</u> to develop the new curriculum and to develop an online system that would integrate with 4-H Online, was safe and secure for minors, was stable, and met current data and web standards, and 2) the <u>ongoing costs</u> of keeping the curriculum revised, managing and promoting the program, and keeping the online system secure, safe and up-to-date.

The YQCA Board had to make estimates on number of users to establish a price point that would cover both the remaining costs of development and ongoing costs. The goal of the YQCA Board was to establish a fee structure that would not have to increase for at least 5 years so that all users would have a known cost to use for future planning. The YQCA Board also heard from state leaders that there was little capacity in state offices to provide user technical support, especially over holidays and weekends. The decision was made to have YQCA offer this support to all users and include this cost in the fee structure.

Are these fees comparable to other programs?

• Nebraska Extension offered an online quality assurance training program for a cost of \$10 per user. This program did not include materials for an instructor-led workshop, nor did the program offer to provide

integration into 4-HOnline. Nebraska Extension will be discontinuing their program upon the availability of YQCA. A representative of YQCA is on the YQCA Board of Directors.

- The Youth PQA Plus program is offered for free to youth but only includes information for pigs and the National Pork Board allocated funds to revise the materials every three years. Local educators delivering the instructor-led workshop may have charged a fee for their time and materials, but there was no fee for the online program. The National Pork Board did allocate checkoff funds to support the development of the YQCA program and has a representative on the YQCA Board to ensure the program meets the standards established to qualify as an equivalent replacement for Youth PQA Plus. No other livestock organization offers a youth quality assurance training program.
- Many states maintained their own programs that require staff and educator time to develop, edit, design and maintain the program materials. Some states charged fees for quality assurance workshops while others offered them at no cost.
- Many states have not offered a youth quality assurance program but expressed interest in utilizing YQCA once developed and available.
- Texas Agrilife offers Quality Counts, a training and certification for youth quality assurance that includes resources for instructor-led workshops and an online program called Texas Trail. Fee information for this program was not readily available.

How do YQCA coupon codes work?

The YQCA system offers the ability for <u>anyone</u> to purchase coupon codes that can be applied to YQCA registration expenses. A few details about the coupons:

- Codes do not expire
- Each code is unique and once used it cannot be used again
- Coupons can be \$12 for a web-based training or \$3 for an instructor-led training
- Whoever purchases the coupon codes is responsible for distributing them to designated users; YQCA cannot be held liable for misuse of coupon codes

Here a couple of suggestions on how to utilize coupon codes:

- Find sponsor(s) interested in supporting youth livestock projects and have them help offset the cost of YQCA for youth in a club, a county, or the entire state
- Use coupon codes for families that do not want to use credit cards for online purchases. Find another family or adult that will accept payment from this family and will purchase coupon codes to use for youth registration.

What if my state needs to charge more for instructor-led workshops to recoup costs for materials and staff time?

The YQCA system is not capable of establishing different price points based on delivery location. There are two options to consider for this situation:

- 1. Require participants to make two payments: one for the \$3 online registration fee to YQCA and another payment for local costs.
- 2. For convenience to youth and their families, you could have them write you one check that includes the \$3 YQCA online fee. Your instructor could go online and purchase \$3 coupon codes at yqca.org and distribute these codes to the families that included the payment in their check.

YQCA Information Sheet for Shows and Fairs

Version 09.24.18

This information sheet is provided as a resource. For additional questions, please email info@yqca.org.

How will YQCA benefit my livestock show?

The YQCA program ...

- Increases the educational preparedness of exhibitors
- Adds another layer of quality assurance to improve sportsmanship, animal wellbeing, and food safety for animal purchasers
- Helps demonstrate our commitment to the educational development of exhibitors
- Provides a nationally available program that any youth exhibitor can access

What does YQCA cost my livestock show?

Nothing.

YQCA charges a fee for each youth that registers in the YQCA training and certification program; this fee is paid for by the youth or the family. Coupon codes can be purchased by anyone and gifted to youth to help offset a portion or all the cost. The cost for the online training is \$12. In states or with organizations agreeing to systemwide adoption of YQCA (for example: Nebraska 4-H and National Pork Board) they can offer in-person workshops by trained instructors with a YQCA registration cost of \$3. The information in the online and inperson workshops is the same so you can be assured that all youth coming to your show will have the same learning experience.

Which shows are requiring YQCA certification?

Starting with the National Pork Expo in June 2017, all National Junior Swine Association shows will accept YQCA certification for their quality assurance requirement. The National Pork Board will discontinue supporting the Youth PQA Plus program at the end of 2017 and is supporting YQCA for all youth livestock exhibitors. The National Western Stock Show will accept YQCA certification for their quality assurance requirement starting with their January 2018 show. Other shows and fairs are currently in the process of considering accepting and/or requiring YQCA certification.

Shows that currently require quality assurance certification are encouraged to accept YQCA. Shows that currently do not require quality assurance are invited to review the program and consider encouraging youth to complete the program for the goals of self-improvement and increased project success.

We are maintaining a list of shows and fairs that either require or accept YQCA certification at our website: <u>http://yqca.org/fairs-shows</u>. Please contact us at <u>info@yqca.org</u> if you would like your show to be listed or your information needs to be updated.

What are my options to promote and/or require YQCA certification for exhibitors at my livestock show?

The following are options for your livestock show to consider:

1. Promote YQCA as a valuable educational component in their livestock project

- 2. Accept YQCA certification if your show requires that youth have a quality assurance certification
- 3. Require YQCA certification for all exhibitors in your show
- 4. Work with other shows in your state or region to enact a requirement for YQCA certification for all exhibitors in all shows

YQCA offers promotional resources for you to use with exhibitors and others. YQCA program managers and board members are also willing to have conversations with your show regarding options to move forward.

How will my show know if a youth exhibitor has completed YQCA certification?

Youth will be issued a certificate and a unique certification number from YQCA upon meeting the certification requirements. Youth will be able to email or print their certificate for show entries. Show managers will also be able to utilize the public-facing certification verification site to validate certification numbers.

What about other livestock quality certification programs – are they going away?

The Youth PQA Plus program provided by the National Pork Board will be discontinued after December 2017 with their full support of YQCA. Nebraska Extension has offered an online quality assurance program that was discontinued in March of 2017 with their support of YQCA, as well. <u>Shows are asked, however, to honor the certificates earned by youth from these sources through the expiration of their certificate</u>. This will require up to three years of "grandfathering" in youth that earned Youth PQA Plus certification, for example, even if a show begins to require YQCA.

The adult version of Pork Quality Assurance (PQA) Plus[®] and Beef Quality Assurance, BQA[®], will not be impacted by YQCA and shows may choose to accept these certifications for youth producers, if desired.

Who governs YQCA?

The YQCA program is owned and managed by the newly established Youth for the Quality Care of Animal nonprofit. There is no government involvement in this program. The board of YQCA is comprised of state university extension specialists and representatives of the livestock industry. YQCA has taken no funding from animal pharmaceutical or animal feed companies. The only funds for development have come from checkoff funds from beef, pork, sheep and corn producers and from the University of Missouri. There is a representative of livestock shows on this YQCA Board of Directors. Erin Dorsey, Livestock Operations Manager of the National Western Stock Show, serves in that role.

How can we support the learning that is part of the YQCA program?

Great question! We'd love for the objectives and information in the YQCA training to be supported by additional educational activities provided by fairs and shows. Perhaps you have exhibits, pre-event mailings, participant workshops, or other means to communicate and educate youth. You can find the list of the YQCA Curriculum Objectives by Topic and Age in the IAFE toolkit. This is a roadmap of what youth will be learning in YQCA by age. This will give ideas about which objectives to support and when youth will be introduced to them in the YQCA program. If you would like access to the online modules to review the youth's training program, please request a free coupon code reserved only for fair and show managers and education directors from Cara at info@yqca.org. She can also direct you to resources and connect you with other educators to brainstorm effective ways to extend the learning in YQCA.

YQCA Coupon Order Form

| Date of Order: | | |
|--|--------------------------------|-------------------------------------|
| Contact Person: | | |
| Contact Email: | | |
| Contact Phone: | | |
| Billing Address: | | |
| City: | State: | Zip: |
| Coupon Offering Type and Quantity | | |
| Web-Based (\$12) Quantity: | Instructor-Led | (\$3) Quantity: |
| Total Order Amount (coupon offering type an Web-Based \$ Instructor-Led | nount * quantity): \$ | Total \$ |
| By signing below, you acknowledge that you I <u>Terms and Conditions</u> listed on page 2 of this | have read, unders document. | tand and agree to the <u>Coupon</u> |
| Printed Name: | | |
| Organization Name (if applicable): | | |
| Title (if applicable): | | |
| Signature: | | |
| Step 1: | | |
| Email this order form and copy of the che | ck or purchase or | der to <mark>sales@yqca.org.</mark> |

Step 2:

Makes check payable to **YOUTH FOR THE QUALITY CARE OF ANIMALS, INC** and mail to: National Pork Board c/o Dinah Peebles, YQCA Treasurer 1776 NW 114th Street Des Moines, Iowa 50325

COUPON TERMS AND CONDITIONS

GENERAL TERMS

Coupons are issued by YOUTH FOR THE QUALITY CARE OF ANIMALS, INC, a South Dakota domestic nonprofit corporation (the "Issuer"), who is the sole obligor to Coupon owner. When you purchase, receive or redeem a Card, you agree that the laws of the State of South Dakota, without regard to principles of conflict of laws, will govern these Coupon terms and conditions. YOUTH FOR THE QUALITY CARE OF ANIMALS, INC reserves the right to change these terms and conditions from time to time in its discretion. All terms and conditions are applicable to the extent permitted by law.

REDEMPTION

Coupons are non-refundable and only redeemable for course activation on LearnGrow.io. Valid for one-time use.

RISK OF LOSS

Coupons will not be replaced or refunded if lost or stolen. The risk of loss and title for Coupons pass to the purchaser upon sale. We are not responsible if a Coupon is lost, stolen, destroyed or used without your permission.

RESALE

Issuer does not permit the resale of its Cards without our prior written consent.

COMPLIANCE WITH LAWS

By purchasing Coupons, you are certifying and representing to the Issuer and its affiliates, subsidiaries, sister and parent companies, including, without limitation YOUTH FOR THE QUALITY CARE OF ANIMALS, INC. (the "Issuer and Affiliates"), that the activities in connection with which the Coupons will be used will comply with these terms and conditions and all applicable laws, rules and regulations, and that the Coupons will not be used in any manner that is misleading, deceptive, unfair or otherwise harmful to Coupon users. In addition, you agree to defend and indemnify Issuer and Affiliates and their respective directors, managers and officers, from and against any claims, expenses or liabilities made against or incurred by any of them in connection with your use of the Coupons or violation of any of these terms and conditions. You agree to release Issuer and Affiliates and their respective directors, managers and officers from and against any and all claims, expenses or liabilities you have or may have against or incurred in connection with your use of the Coupons or violation of any of these terms and conditions.

OUR POLICIES

Issuer and Affiliates may provide Coupon purchasers with information about the redemption status of Cards. Coupons cannot be returned, resold, transferred for value, redeemed for cash or applied to any other account, except to the extent required by law.

FRAUD

Issuer and Affiliates have the right to not accept Coupons and may request alternative forms of payment if Issuer or Affiliate believes such Coupons have been fraudulently obtained.

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