



CALIFORNIA DEPARTMENT OF  
FOOD & AGRICULTURE

A. G. Kawamura, Secretary

DMS NOTICE  
D – 08 – 7

November 6, 2008

Discard: 11/7/2009

TO WEIGHTS AND MEASURES OFFICIALS

**SUBJECT: Pitney Bowes Correspondence**

Pitney Bowes sent the attached correspondence to the Division in response to counties reporting unapproved scales and software found at shipping centers in California.

We encourage all officials to confirm that previously unapproved Pitney Bowes equipment has been replaced.

Please contact Ron Flores at (916) 229-3045, [rflores@cdfa.ca.gov](mailto:rflores@cdfa.ca.gov), if you have questions or comments.

Sincerely,

A handwritten signature in blue ink that reads "Edmund E. Williams".

Edmund E. Williams  
Director

Enclosure

cc: DMS Device Investigators  
Kevin Masuhara, Director, County/State Liaison

Jeffery B. Marshall  
Pitney Bowes Inc.,  
MSC 45.1 WHQ  
One Elmcroft Road  
Stamford, CT  
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October 14, 2008

Ken Lake, Program Supervisor  
California Division of Measurement Standards  
Measurement Compliance Program  
6790 Florin Perkins Road, Suite 100  
Sacramento, CA 95828-1812

**Re: Pitney Bowes Inc. Compliance Update**

Dear Mr. Lake,

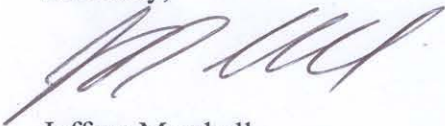
This will be Pitney Bowes Inc. (PBI)'s final update letter on its efforts towards providing California Division of Measurement Standards (DMS) approved scales for customers that utilize a PBI scale for a "commercial purpose," as defined by Cal. Bus. & Prof. Code § 12500(e).

PBI is pleased to inform you that it has completed the replacement of non-approved scales for those customers we identified as using PBI scales for a commercial purpose. We should note that there were a couple of customers who did not respond to our repeated efforts to communicate with them on this issue. We stand ready, however, to replace their scales at no charge and at any time should they respond to our communications.

We also have implemented, and are continuing to implement, training measures to keep our employees educated about the requirements of California law.

If you should have any questions or require additional information, please do not hesitate to contact me.

Sincerely,



Jeffery Marshall  
Vice President, Customer Marketing

cc: Ms. Carmen Kern, City and County of San Francisco  
Mr. Gary Castro, California Division of Measurement Standards

RCVD OCT 15 2008