## **Pest Prevention Assistant II (Various Projects)** Knowledge, Skill, Ability, and Personal Characteristic Statements Rating Results

| KSAPC # | Knowledge, Skill, Ability, and Personal Characteristic Statement  |
|---------|---|
| K01     | Knowledge of pesticide regulations, safety techniques and requirements used in mixing and applying pesticides, including calibration of equipment.  |
| K02     | Knowledge of safety policies and regulations within the work environment including vehicle, equipment and personal safety in order to safely perform exclusion, detection, control and/or eradication activities. |
| K03     | Knowledge of various filing systems (e.g., alphabetical, chronological, subject-<br>matter, numerical, etc) that allow for swift and accurate retrieval of information<br>and documents.                          |
| K04     | Knowledge of automated office equipment (e.g., photocopier, fax, personal computer, multi-line telephone systems, etc.) to perform routine office tasks.  |
| K05     | Knowledge of methods, terminology, materials, equipment and tools used to perform exclusion, detection, control and/or eradication tasks.   |
| K06     | Knowledge of a supervisor's responsibility for promoting equal opportunity in<br>employee development and equal treatment in compliance with departmental<br>policies.  |
| K07     | Knowledge of the pests involved in current control and eradication projects within the State.   |
| K08     | Knowledge of basic warehouse operations, including shipping and receiving, and inventory control.   |
| K09     | Knowledge of computer use and software programs such as Word and Excel for creating reports and communicating.  |
| K10     | Knowledge of basic greenhouse operations includes light and temperature control, irrigation management, heating and cooling in the greenhouse to optimize production system of plants and insects.                |
| S01     | Skill to organize and prioritize one's workload to meet established deadlines and ensure the most important tasks are completed in a timely manner.   |
| S02     | Skill to orally communicate in a courteous and professional manner with a variety of individuals in order to exchange information and accept work assignments.  |
| S03     | Active listening skills to give full attention to what other people are saying, take time to understand the points being made, ask appropriate questions etc.   |
| S04     | Skill to use word processing software programs to produce a variety of written documents.   |
| S05     | Skill to function in a lead capacity to provide instruction, guidance and coordinate the work of others.  |

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|---------|---|
| A01     | Ability to follow oral and written directions given by supervisors and managers to ensure work is completed per their instructions.   |
| A02     | Ability to instruct and maintain discipline to field and/or laboratory staff related to exclusion, detection, control and/or eradication activities.  |
| A03     | Ability to adapt to changing work demands and priorities.   |
| A04     | Ability to act as lead person to subordinate staff providing instructions and training in a professional and effective manner in order to train, resolve problems, and share information, etc.  |
| A05     | Ability to work efficiently in order to complete assigned tasks within reasonable or specified time periods.  |
| A06     | Ability to read and understand information and ideas presented in writing.  |
| A07     | Ability to secure and maintain effective working relationships with other staff<br>members, property owners, the public, local, state and federal government<br>personnel, and various industry members as necessary to accomplish,<br>exclusion, detection, control and/or eradication work.                                   |
| A08     | Ability to analyze situations accurately and take appropriate action.   |
| A09     | Ability to complete various forms and reports accurately and legibly to ensure proper documentation and reporting of activities.  |
| A10     | Ability to do basic math such as addition, subtraction, multiplication, division, etc., in order to accurately perform calculations.  |
| A11     | Ability to communicate effectively in English, orally and in writing, information, ideas, and direction in a clear, courteous, professional manner using appropriate tone, vocabulary, and grammar with co-workers, management, federal, state, and county officials, etc., at a level required for successful job performance. |
| A12     | Ability to work productively as a member of a team in order to achieve work goals.  |
| A13     | Ability to perform light to heavy physical work such as walking, standing, bending, twisting, kneeling, etc.  |
| A14     | Ability to operate a personal computer to prepare written correspondence and documents, input data, etc.  |
| A15     | Ability to operate and care for tools, vehicles, and equipment used to perform exclusion, detection, control and/or eradication activities in a safe manner.  |
| A16     | Ability to operate telephone, fax, calculators and copiers, etc., in order to effectively perform support work.   |
| A17     | Ability to travel on a statewide basis to perform various exclusion, detection, control or eradication work.  |
| A18     | Ability to work a non-standard work schedule, working on holidays, weekends, and overtime in order to exclude, detection, control and/or eradicate exotic pests and their hosts.  |
| A19     | Ability to safely handle various equipment and materials (forklift, pallet, pesticides, etc.) throughout the course of day-to-day activities.   |

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|---------|--|
| A20     | Ability to order supplies and equipment effectively for detection, control and/or eradication work.  |
| A21     | Ability to work independently using sound judgment in handling daily activities with minimal to no supervision.  |
| PC01    | Must have a valid driver license and maintain a good driving record.   |
| PC02    | Willing to travel on a statewide basis on short notice.  |
| PC03    | Willing to work a non-standard work schedule including holidays, weekends, and overtime.   |
| PC04    | Willing to adhere to and enforce safety policies and provisions such as wearing protective clothing or gear, protective eye wear, gloves etc.  |
| PC05    | Willing to work in a laboratory, greenhouse, or field setting.   |
| PC06    | Willing to work in adverse conditions such as excessive heat, humidity, rain, wind, fog, dust, pesticides, live insects, and other odors.  |
| PC07    | Willing to work in agricultural and non-agricultural fields, warehouses, urban residential yards, remote locations, etc. to perform exclusion, detection, control and/or eradication work. |