

CALIFORNIA DEPARTMENT OF FOOD & AGRICULTURE Karen Ross, Secretary

May 2, 2012

DMS NOTICE QC - 12 - 5 DISCARD: RETAIN

## TO: WEIGHTS AND MEASURES OFFICIALS

SUBJECT: Kroger Company – Final Judgment Pursuant to Stipulation, April 27, 2012

Enclosed is a Final Judgment Pursuant to Stipulation issued by the District Attorney's Office of Riverside filed against Kroger Company and Ralphs Grocery Company on April 27, 2012 for selling and distributing short measure frozen dairy dessert product and for displaying inaccurate or misleading prices per unit on shelf tags.

Kroger Company and Ralph's Grocery Company were assessed civil penalties, investigative cost recovery, and *cy pres* of \$290,000. Civil penalties amounted to \$190,386.33, *cy pres* restitution amounted to \$50,000, and \$49,613.77 was for agency costs. *Cy Pres* of \$50,000 will be given to the Second Harvest Food Bank.

Riverside County should be sure to report these penalties in the County Monthly Report. All participating counties should separately record their individual investigative cost reimbursements in the appropriate columns in the report.

We commend the Riverside County District Attorney's Office along with the State and county investigators that documented and caused to be prosecuted these violations. If you have any questions, please contact Kathy de Contreras, Supervising Special Investigator, Quantity/Weighmaster Programs, Enforcement Branch at (916) 229-3047, or kcontreras@cdfa.ca.gov.

Sincerely,

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Kristin J. Macey Director

Enclosure

cc: Edmund Williams, Director, CDFA County/State Liaison



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1 2	PAUL ZELLERBACH District Attorney County of Riverside	
3	ELISE J. FARRELL, Bar No. 100929 Deputy District Attorney	FILED
4	3960 Orange Street Riverside, California 92501	SUPERIOR COURT OF CALIFORNIA COUNTY OF RIVERSIDE
5	Telephone: (951) 955-5400	APR 27 2012
6	Attorneys for Plaintiff The People of the State of California	(Ver
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8	SUPERIOR COURT OF THE STATE OF CALIFORNIA	
9	COUNTY OF RIVERSIDE	
10	THE PEOPLE OF THE STATE OF	Case No. RIC 1105934
11	CALIFORNIA,	
12	Plaintiff,	FINAL JUDGMENT PURSUANT TO STIPULATION
13	. <b>v.</b>	
14	THE KROGER CO., an Ohio corporation; and RALPHS GROCERY COMPANY, an Ohio corporation,	
15	Defendants.	
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18	Plaintiff, the People of the State of California ("People" or "Plaintiff"), appearing through	
19	its attorneys, Paul Zellerbach, District Attorney of the County of Riverside, by Elise J. Farrell,	
20	Deputy District Attorney, and Defendants, The Kroger Co., an Ohio corporation ("Kroger"), and	
21	Ralphs Grocery Company, an Ohio corporation ("Ralphs"), appearing through its attorneys	
22	Michael S. Simon and Morrison & Foerster LLP by	
23	desire to resolve this action and all issues raised by t	
24	Accordingly, the People, Kroger and Ralphs	
25	this Final Judgment Pursuant To Stipulation (hereine	
26	entered pursuant to their Stipulation For Entry Of Final Judgment ("Stipulation") filed with the	
27	court, without taking any evidence, without any adm	ission or liability or fault by either Kroger or
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1	Ralphs, without the trial or adjudication of any issue of law or fact, the parties have waived their		
2	right of appeal and without the entry of this Judgment limiting any right, claim, remedy or		
3	defense by Kroger or Ralphs in any action or proceeding involving a non-party to this action.		
4	Now, therefore, based upon the Stipulation, which is acknowledged and accepted by the Court,		
5	IT IS HEREBY ORDERED, ADJUDGED, AND DECREED THAT:		
6	JURISDICTION		
7	1. This Court finds that it has jurisdiction of the subject matter and the Parties.		
8	APPLICABILITY		
9	2. The provisions of this Final Judgment are applicable to Kroger and Ralphs, their		
10	successors and assigns and all persons, partnerships and other entities acting by, through or on		
11	behalf of, or in concert with, Kroger or Ralphs.		
12	INJUNCTION		
13	3. Pursuant to Business and Professions Code sections 17203 and 17535, and the		
14	court's inherent equity powers, Kroger is permanently enjoined and restrained from the following		
15	acts or practices:		
16	A. Selling, offering for sale, or distributing any frozen dairy dessert product in		
17	a lesser quantity than represented, in violation of Business and Professions Code section		
18	12024.		
19	B. Representing that the quantity of frozen dairy dessert product is greater		
20	than the actual quantity of the product in violation of Business and Professions Code		
21	section 17500.		
22	4. Pursuant to Business and Professions Code sections 17203 and 17535, and the		
23	court's inherent equity powers, Ralphs is permanently enjoined and restrained from the following		
24	acts or practices:		
25	A. Displaying an inaccurate or misleading price per unit on a shelf tag in		
26	violation of Business and Professions Code section 17500.		
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B. Making false or misleading statements on a shelf tag regarding the unit price of any product in violation of Business and Professions Code section 17500.<sup>1</sup>

5. Ralphs shall institute policies to require that all customer complaints received by store personnel regarding (1) inaccurate or misleading unit pricing on shelf tags or (2) short quantity on any products be routed to a store manager, assistant manager, or shift supervisor for evaluation and disposition. The store manager, assistant manager, or shift supervisor shall transmit all such complaints to a designated corporate-level employee with primary responsibility over pricing integrity and accurate quantity labeling.

9 6. Ralphs shall designate a Pricing Integrity Coordinator for each store, whose duties
10 shall include verifying the accuracy of the information contained on shelf tags. The Pricing
11 Integrity Coordinator shall implement pricing integrity policies to ensure that:

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1) the quantity listed on the product matches the quantity stated on the shelf tag; and

2) the price per unit accurately reflects the quantity and item price listed on the shelf tag.
In addition, Ralphs shall undertake a program to ensure that the unit of measure selected for
different brands and package sizes of similar products are consistent, so as to facilitate consumer
comparisons, especially in cases where the products are offered in close proximity (i.e. adjacent
multi-count drinking cup products should use "each" instead of "per ounce" on the shelf tag).

7. When Ralphs is informed that there is an incorrect unit measure on its shelf tag for
 a particular product, such information will be transmitted to the Pricing Integrity Coordinator
 within 48 hours of receiving such information and Ralphs will have an additional 48 hours to
 correct or remove the incorrect unit measure on the shelf tag. If the 48 hour period ends between
 Friday at 5 pm and Monday at 9 am, the deadline for compliance shall be extended for 24 hours.
 Records, if any, of such shelf tag modifications shall be made available to state and local weights

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<sup>1</sup> The Parties agree that the injunctive relief provisions in this Final Judgment shall not be construed to impose any requirement regarding the use of "loads" as a unit of measure to calculate the unit price for any laundry detergent, fabric softener, liquid bleach or similar laundry-related consumer product. Defendants agree to promptly abide by any restriction on the use of "loads" to the extent imposed by any California or federal statute or regulation enacted following entry of this Final Judgment.

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and measures officials upon request. The request must be made in writing to the persons 1 designated for receiving notices in paragraph 13, and may be made by any means including 2 facsimile or certified mail. 3 Kroger shall perform routine volumetric sampling of each production lot of frozen 4 8. dairy desserts it manufactures for sale in California for a period of three years from the date of 5 entry of this Final Judgment to establish that the quantity of the product is accurate. Kroger shall 6 produce and maintain records documenting the sampling performed for a period of three years 7 from the date of the sampling. These documents shall be made available to employees of the 8 California Department of Food and Agriculture, Division of Measurement Standards, County 9 Weights and Measures employees, and to employees of the Riverside County District Attorney's 10 office, within ten calendar days of a written request for the documents. The request must be made 11 in writing to the persons designated for receiving notices in paragraph 13, and may be made by 12 any means including facsimile or certified mail. 13 MONETARY RELIEF 14 Defendants shall pay the cost of investigation incurred by state and local agencies 9. 15 as follows: 16 A: Cashier, California Department of Food and Agriculture, Division of 17 Measurement Standards: \$21,835.00. 18 B: Los Angeles County Department of Agricultural Commissioner/Weights and 19 Measures: \$1,565.00. 20 C: Riverside County Department of Weights and Measures: \$16,213.77. 21 D. Riverside County District Attorney's Office: \$10,000.00. 22 Said sums shall be paid by check and payable as follows: The checks for the 10. 23 California Department of Food and Agriculture, Division of Measurement Standards; Los 24 Angeles County Department of Agricultural Commissioner/Weights and Measures; Riverside 25 County Department of Weights and Measures; and the Riverside County District Attorney's 26 Office shall be paid upon entry of this Final Judgment. Each agency shall have a separate check 27 28 4

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made payable to them and sent to the Riverside County District Attorney's Office, attn: Elise J. Farrell, 3960 Orange Street, Riverside, CA 92501.

11. Pursuant to Business and Professions Code sections 17536 and 17206, Defendants
shall pay a civil penalty of \$102,000 related to the claims regarding frozen dairy desserts, and
\$88,386.33 related to the claims regarding inaccurate unit pricing. The civil penalty payment
shall be made by check(s) payable to the Riverside County District Attorney's Office, and sent to
Riverside County District Attorney's Office, attn: Elise J. Farrell, 3960 Orange Street, Riverside,
CA 92501.

Recognizing the infeasibility of identifying injured consumers who suffered actual 12. 9 loss, the impracticality of providing direct restitution to said consumers, and the disproportionate 10 cost of making restitution to individual consumers, which would far exceed the benefit consumers 11 would gain, the Parties agree that Defendants shall pay, pursuant to Business and Professions 12 Code sections 17203 and 17535, cy pres restitution in the sum of \$30,000 related to the claims 13 regarding frozen dairy desserts, and \$20,000 related to the claims regarding inaccurate unit 14 pricing. The cy pres payment shall be made by check(s) payable to Second Harvest Food Bank, 15 2950 Jefferson Street, #B, Riverside, CA 92504-8320, to be used solely to provide food and 16 personal care items to social service agencies, churches, shelters, soup kitchens, senior centers, 17 and similar charitable organizations. 18

The payments required under this paragraph shall be made upon entry of this Judgment by check payable to the "Second Harvest Food Bank" and sent to the Riverside County District Attorney's Office, attn: Elise J. Farrell, 3960 Orange Street, Riverside, CA, 92501.

## NOTICE

13. When any party is entitled to receive any notice or report under this Judgment, the notice or report shall be sent by overnight courier service to the person and address set forth below, with a courtesy copy sent via e-mail, unless this Judgment specifically provides for service by facsimile or mail, in which case those methods shall be used in addition to service by overnight courier service. Any party may modify the person and address to whom notice is sent by sending each other party notice by certified mail, return receipt requested. Said change shall

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FINAL JUDGMENT PURSUANT TO STIPULATION

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take effect for any notice mailed on the fifth day after the date the return receipt is signed by the 1 2 party receiving the change. Notices shall be sent to the following: 3 FOR RIVERSIDE COUNTY DISTRICT ATTORNEY 4 Elise Jacobs Farrell Esq. 5 Lauren Dossey Esq. Riverside County District Attorneys Office 6 3960 Orange Street 7 Riverside CA 92501 Phone: (951) 955-5400 8 E-mail: ejfarrell@rivcoda.org laurendossey@rivcoda.org 9 10 FOR RALPHS GROCERY COMPANY FOR THE KROGER CO. 11 Steven J. Prough Esq. Bruce Gack, Esq. Vice President, Legal Services 12 Vice President and Assistant General Counsel Ralphs Grocery Company 1100 West Artesia Boulevard 13 The Kroger Co. Compton, CA 90220 1014 Vine Street 14 Phone: (310) 884-6016 Cincinnati, OH 45202 Fax: (310) 884-2610 E-mail: bruce.gack@kroger.com 15 E-mail; steve.prough@ralphs.com Phone: (513) 762-4000 16 COUNSEL FOR DEFENDANTS 17 Michael S. Simon Michael Jacob Steel Attorney at Law 18 Morrison & Foerster LLP 11601 Wilshire Boulevard, Suite 500 425 Market Street 19 Los Angeles, CA 90025 San Francisco, CA 94105 Tel: (310) 478-5992 Tel: (415) 260-7350 20 Fax: (310) 478-6805 Fax: (415) 260-7522 E-Mail: mss@msimonlaw.com E-Mail: msteel@mofo.com 21 22 23 DUTIES LIMITED TO CALIFORNIA 24 Except as set forth in paragraph 8 hereof, this Judgment shall have no effect on 14. 25 Kroger's or Ralphs' operations or activities outside the State of California. 26 27 28 6

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1	EFFECT OF JUDGMENT			
2	15. The Court having reviewed the Complaint, Stipulation, and this Judgment has			
3	taken into consideration the sales of product throughout the state for the purpose of assessing			
4	penalties and finds the penalties, injunctive provisions, and costs are fair, reasonable and			
5	appropriate. The court further finds the cy pres restitution to be paid by Defendants is for the			
6	benefit of consumers statewide and is fair, reasonable and appropriate and that this Final			
7	Judgment is a fair, full, equitable and final resolution and disposition of all those matters pleaded			
8	in the Complaint on file herein against Kroger and Ralphs.			
9	RETENTION OF JURISDICTION			
10	16. Jurisdiction is retained for the purpose of enabling any party to this Final Judgment			
11	to apply to the Court at any time for such further orders and directions as may be deemed			
12	necessary or appropriate for the construction of or the carrying out of this Final Judgment, the			
13	enforcement of the compliance with the injunctive provisions hereof, and for the punishment of			
14	violations of the injunctive provisions hereof. At any time after this Final Judgment has been in			
15	effect for four (4) years, and Defendants have paid any and all amounts due under the Final			
16	Judgment, either Defendant may file a motion, on statutory notice, requesting that the Court			
17	vacate the Final Judgment, other than the provisions of paragraphs 9 through 13, based on that			
18	Defendant's demonstrated history of compliance with the provisions of paragraphs 3 through 8 of			
19	this Final Judgment. On the five year anniversary of entry of the Final Judgment, Defendants'			
20	obligations pursuant to paragraphs 3 through 8 shall automatically terminate.			
21	IT IS SO ORDERED.			
22	11 21 01			
23	Dated: 4/24/12			
24	JUDGE OF THE SUPERIOR COURT			
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