



CALIFORNIA DEPARTMENT OF  
FOOD & AGRICULTURE

Karen Ross, Secretary

September 26, 2019

DMS NOTICE  
D – 19 – 05  
Retain

**TO:** WEIGHTS AND MEASURES OFFICIALS

**SUBJECT:** Posting of Taxi Rates - Requirements

The California Department of Food and Agriculture (CDFA) received an inquiry from an industry stakeholder requesting our review of the statutes to determine if there is a conflict between three California codes regarding posting of taxi rate requirements. Specifically, California Government Code (GC) §§53075.5(b)(2)(C) and 53075.5(b)(2)(D), and California Business and Professions Code (BPC) § 12107, including California Code of Regulations (CCR), Title 4, Division 9, § 4000, 5.54. Taximeters, UR.3. Statement of Rates.

The stakeholder's understanding of GC § 53075.5(b)(2)(C) and (D) was that the required posting of rates may be satisfied by disclosing them only on its internet website, mobile telephone application, or telephone orders, and not physically posting them in the taxicab. CDFA's legal counsel reviewed the matter and made the determination that all three provisions may be read in agreement, while addressing different subject matter related to taxi displays of fares, fees, and rates.

California GC § 53075.5(b)(2)(C) addresses *disclosure* requirements for fares, fees, or rates. California GC § 53075(b)(2)(D) addresses *notification* to passengers of rates before the passengers accept rides. CCR, Title 4, Division 9 § 4000 addresses *device* requirements.

Consequently, CDFA's legal counsel has advised the Division of Measurement Standards (DMS) that the requirement that fares, fees, and rates "...shall be conspicuously displayed inside the front and rear passenger compartments" of a taxicab still apply. (CCR, Title 4, Division 9, §4000, 5.54. Taximeters, UR.3. Statement of Rates.)

If you have questions, please contact DMS' Device Enforcement Program by email at [dms@cdfa.ca.gov](mailto:dms@cdfa.ca.gov) or by phone at (916) 229-3000.

Sincerely,

Kristin Macey  
Director

cc: Hyrum Eastman, County/State Liaison, CDFA  
Chris Sweis, President, Taxicab Paratransit Association of California

