



# **Register and Manage Your Account**

in the CalCannabis Cultivation Licensing System

Home Page Setting up an Account Logging In Manage Your Account My Dashboard My Licenses My Account Appoint a Delegate Look Up Licenses eLearning

Note: Cannabis is a Schedule I drug, according to the federal Controlled Substances Act. Cannabis-related activity is subject to federal prosecution, regardless of the protections provided by state law.





## **Home Page**

From the **<u>Home</u>** page, you can:

- Register for a new account
- Look up licenses
- Log into your account
- Find eLearning resources

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## Setting up an Account

Here's a step-by-step instruction for setting up your account:

On the Home page, select Register for an Account

Account Registration Step 1 page:

- Check box to accept the terms
- Click Continue Registration

Account Registration Step 2 page:

- Enter your User Name, an E-mail Address, a Password (re-enter password to confirm), and a Security Question and Answer
  - Password requirements:
    - Minimum of 8 character(s)
    - Must contain each of the following
    - At least 1 upper-case letter(s) (A, B, C, ...)
    - At least 1 number(s) (1, 2, 3, ...)
    - At least 1 special character(s) (? @ \$ etc.)
    - Must not contain your User Name
    - Cannot be any of your previous 5 passwords
- Click Add New to continue

Contact Information pop-up window:

- Enter your First and Last name (required), your Legal Business
   Name, your Business Title, Phone (required), E-mail (required),
   and Preferred Channel of communication: *e-mail or postal mail* (required)
- Click Add Contact Address to continue

Contact Address Information pop-up window:





- Enter Address Type Business, Home, and Mailing (create each one, even if they are the same address, you'll need them in the application process)
- Enter Address Line 1 (and optionally Address Line 2), City, State,
   Zip Code, and County
- Click **Save and Add Another** (to add all three address types)
- When done, click **Save and Close**
- Click Continue

Pop-up confirmation message – click **Continue** 

On the **Account Registration Step 2** page, be sure to click **Continue Registration** to save your new account (if you forget, your account won't be created!)

You can now return to the <u>Home</u> page where you can **Login** with the information you just created.





# Logging In

You have now created an account and are ready to log in. Return to the **Home** page and click on the **Login** link to begin.



Enter your **Username** and **Password** and click **Login** to begin. If you're using your personal computer, you can check the box **Remember me on this computer** to save your username on the CalCannabis Licensing System.

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A Home Q Look Up Licenses	🖉 eLearning
Username: Password:	Login
Remember me on this computer	New Users: Register for an Account
Please Login Enter your username and password to log in	





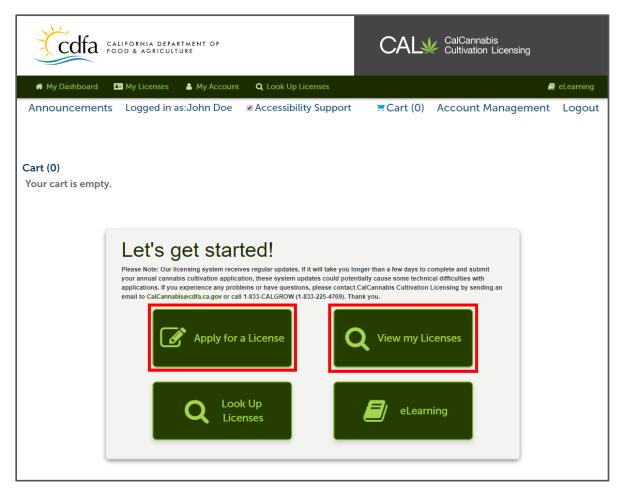
## **Manage Your Account**

Let's explore the functions you can use and information you can access after logging into the CalCannabis Licensing System.

## My Dashboard

The **My Dashboard** tab displays the page shown here. You can begin the process of applying for a cannabis cultivation license with the **Apply for a License** button, or view your applications, licenses and other records with **View my Licenses**.

On this page you can resume work on a saved application, pay fees, view the status of an application, or view your license details when issued a cannabis cultivation license.







## **My Licenses**

The **My Licenses** tab lists any application or license records associated with your account.

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	License Number #	License Type	Legal Business Name	Type of License	Date	Expires On	Status	Action	Short Notes	
	18TMP- 000564	Declarations and Final Affidavit		John Doe (jodoe@mailinator.cor	n) 06/22/2018			Resume Application	John Doe (jodoe@mailinator.com)	
	18TMP- 000561	Adult-Use Cannabis Cultivation Application	J. Doe & Co.	Small Outdoor	06/21/2018			Resume Application	Yolo County	
	18TMP- 000562	Owner Application		John Doe (jodoe@mailinator.cor	n) 06/21/2018			Resume Application	John Doe (jodoe@mailinator.com)	

## **My Account**

The **My Account** tab on the **Home** page displays the page at right. Information displayed includes your **Account Type**, **Login Information**, and **Contact Information**.

You can make changes to your **Login Information** by clicking the **Edit** button. A pop-up window lets you change your password and security question and answer. Please contact <u>CalCannabis@cdfa.ca.gov</u> to request a change to your email address.

In the **Contact Information** section, you can edit your own address, phone number, and other personal information. If you have already submitted applications or have existing licenses do not change your email address on





this screen. Instead, contact us at <u>CalCannabis@cdfa.ca.gov</u> to request the change.

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Any updates ma	de to personal co	ntact Information wi	thin this section	on will be used for fut	ure applica	tions ONLY. If you	u posses	s any existing L	Icenses or Lic	ense
Applications the	en you must call C	DFA at 1-855-CAL-G	sROW to make	e this change in order	to ensure t	ne contact inform	nation of	n the license is	current.	
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## **Appoint a Delegate**

You can give another <u>registered CalCannabis account-holder</u> access to your records and licenses, upload documents and submit records within the CalCannabis Licensing System.

This delegate access does not give CalCannabis staff authorization to speak to your appointed delegate or for them to request changes on your behalf.

In the **Managing Your Account** page, scroll to the **Delegates** section at the bottom. Click **Add a Delegate**.





In the **Add a Delegate** pop-up window, type in the name and email address, <u>as the person registered them to create their CalCannabis account.</u> If either is incorrect, the system won't recognize the person.

Under **Set Delegate Permission**, choose the record types (**Categories**) you want your delegate to have access to. **Save** those selections and then choose what tasks you want your delegate to handle for you.

Manage Ye	our Accoun	t						
Any updates made to personal contact information within this section will be used for future applications <u>ONLY</u> . If you possess any existing Licenses or License Applications then you must call CDFA at <b>1-833-CAL-GROW</b> to make this change in order to ensure the contact information on the license is current.								
The email address you have entered has been linked to you as an individual. Changing it prior to application submission could result in your being locked out of your account, experiencing delays in the processing of your application, or the inability to receive notifications of application updates.								
Account	Туре							
Citizen Account								
Login Inf	ormation					Edit		
User Name: E-mail: Password:		jadoe jadoe@mailinator.com ******						
Security Question:		favorite color						
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Showing 1-1 of 1   Dov	vnload results							
First Name	Last Name	Legal Business Name	Contact Type	Status	Action			
John	Doe	J. Doe & Co.	Individual	Approved	Actions -			
Delegate	s					Add a Delegate		
People who can acco None	ess my account							
People whose account None	Int I can access							

You can **Add a Personal Note** to the email invitation the system sends the delegate. That email asks them to sign into the CalCannabis system and accept your invitation to be a delegate.

Click the **I'm not a robot** checkbox. You may be asked to verify some images to prove you're a real person.





Finally, click **Invite a Delegate** to send the invite to your appointed delegate.

Add a Delegate	×
Enter the name and e-mail address of the person to wa	hom you would like to grant delegate access to your
<u>Please note</u> : You are responsible for ensuring that all i application is complete, true, and accurate, including your account. Any material misrepresentation on the revocation or other discipline of a license issued.	any information supplied by a delegate with access to
*Name *E-mail	Address
Set Delegate Permission Delegates can view records across all categories unless View Records in Licenses (Change)	s you choose to restrict them to specific categories.
For the following permissions, the available categories delegate access to view records.	are Categories □ □ Licenses (5/8) ✓ Adult-Use Cannabis Cultivation Application
<ul> <li>Create Applications in Licenses (Change)</li> <li>Renew Records in Licenses (Change)</li> <li>Amend Records in Licenses (Change)</li> <li>Manage Inspections in Licenses (Change)</li> <li>Manage Documents in Licenses (Change)</li> <li>Make Payments in Licenses (Change)</li> <li>Add Personal Note</li> </ul>	<ul> <li>Adult-Use Cannabis Cultivation License</li> <li>Declarations and Final Affidavit</li> <li>License Application Amendment</li> <li>Medicinal Cannabis Cultivation Application</li> <li>Medicinal Cannabis Cultivation License</li> <li>Owner Application</li> <li>Owner Application Amendment</li> </ul>
I'm not a robot	
Invite a Delegate	





### Look Up Licenses

The final link on the **Home** page is for **Look Up Licenses**.

On this page – without logging into the system – anyone can search for publicly available information on licenses issued by the CalCannabis Licensing Program, using the search fields under **General Search**.

Log into your registered account, and your own records show at the top of the page, and search results may include your own license and non-license records, such as applications and amendments.

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howing	1-3 of 3   Do	wnload results	Add to ca	rt   Copy Record					
	License Number #	License Type	Legal Business Name	Type of License	Date	Expires On	Status	Action	City-County
	18TMP- 000564	Declarations and Final Affidavit		John Doe (jodoe@mailinator.co	om) 06/22/2018			Resume Application	John Doe (jodoe@mailinator.com
	18TMP- 000561	Adult-Use Cannabis Cultivation Application	J. Doe ິ Co.	Small Outdoor	06/21/2018			Resume Application	Yolo County
	18TMP- 000562	Owner Application		John Doe (jodoe@mailinator.co	06/21/2018			Resume Application	John Doe (jodoe@mailinator.com
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License			Sele	••	•				
Start Date:         ①         End Date:         ①         License Status:           07/07/2016         07/07/2018         III        Select         -									
Search Additional Criteria									
Search Clear									





You can search using a full or partial License Number, or by choosing a License Type from the dropdown list. You can search for licenses issued between a start or end date, and you can also further narrow a search by adding the License Status. After selecting an Adult-Use, Medicinal, or Temporary license type, you can use the Search Additional Criteria option.

General Search								
Enter your Business License search criteria below. Use the Start Date and End Date fields to enter parameters for the date the license was first issued.								
				Search my records only				
License #:	License Type:							
	Select		•					
Start Date: (?) End Date:	?	License Status:						
01/11/2016	2018	Select	•					
Search Additional Criteria								
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Search Clear								

This option allows you to search by the **License Type** (the category of the cultivation business from Specialty Cottage to Medium size). You can also add search criteria in **Premises Information** to include only licenses issued within a specific county. Click **Search**.

✓Do not include Additional Criteria LICENSE TYPE License Type:	2Select	•	
PREMISES INFORMATION Premises County:	Select	•	
Search Clear			





The list of records found by your search appears below the **Search** button. You can click **Download results** to a comma-separated values (.CSV) file to open in Excel or a similar tool.

Sei	arch Additional Criteria								
Se	earch Clear								
200	+ Record results	s matching you	r search results						
Clic	k any of the resu	ilts below to vie	ew more details.						
Show	ng 1-20 of 200 ⊦   Downl	oad results   <mark>/</mark> dd to	collection   Add to d	cart   Copy Record					
	License Number	License Type	Legal Business Name	Type of License	Date	Expires On	Status	Action	City - County
	TML18- 0005138	Temporary Cannabis Cultivation License	Nikola Rakocevic	Small Mixed- Light Tier 1	07/06/2018	11/03/2018	Active		Unincorporated - Trinity County
	TAL18-0005130	Temporary Cannabis Cultivation License	Wave Rider Nursery, LLC	Small Mixed- Light Tier 1	07/06/2018	11/03/2018	Active		Salinas - Monterey County
	TAL18-0005127	Temporary Cannabis Cultivation License	Wave Rider Nursery, LLC	Small Mixed- Light Tier 1	07/06/2018	11/03/2018	Active		Salinas - Monterey County
	TML18- 0005121	Temporary Cannabis Cultivation License	Green Mountain Ranch LLC	Specialty Mixed-Light Tier 1	07/06/2018	11/03/2018	Active		Unincorporated - Mendocino County
	TML18- 0005184	Temporary Cannabis Cultivation	Trinity Alps Collective	Small Outdoor	07/05/2018	11/02/2018	Active		Redding - Trinity County

## eLearning

The <u>eLearning</u> link at the top of each page leads to a page on the <u>CalCannabis Cultivation Licensing</u> website where you can access a variety of resources for learning about the CalCannabis Licensing System.







Below are some of the items you can view on our website:

### Webinar video

• Registration and Annual Cannabis Cultivation License Application

### Step-by-Step Guide

• How to Use the State Cannabis Cultivation Online System

### **Quick References**

- *How to Create and Manage Your Account (this document)*
- How to Navigate the Online System
- Responding to Deficiencies
- Adding Attachments After Application Submission
- How to Print Your State Cannabis Cultivation License Certificate
- How to Find a State Cannabis Cultivation License